

# TS3-XXXX/TS5-XXXX

## WARRANTY PLAN

TEGAM's Total Service program assures that not only will your instrument continue to function properly, but also that Traceable Calibrations are performed at the TEGAM recommended intervals.

This program is offered in three-year and five-year increments

### TO ORDER

#### TS3-XXXX

(XXXX is the model number of the instrument warranted)

This program offers three full years of calibration and repair services, starting from the date of shipment.

#### TS5-XXXX

(XXXX is the model number of the instrument warranted)

This program offers five full years of calibration and repair services, starting from the date of shipment.

## Total Service Plan

### PLAN FEATURES

- Repair and recalibration by trained factory technicians if your instrument stops working or goes out of calibration prematurely (excluding abuse or misuse).
- This includes:
  - Isolation and correction of any faults.
  - Repair/Replacement of defective components.
  - Functionality Verification and a new calibration, if required.
- All Parts and Labor are included at no charge.
- ANSI/NCSL Z540-1-1994 compliant calibration at TEGAM, Inc. recommended intervals.
- This calibration includes:
  - Calibration Records Management
  - Calibration Due Notification sent in advance of your due date.
  - A Calibration Certificate provided with each calibration.
  - As-Found & As-Left Data provided with each calibration.
- Additional Services:
  - Any new Software and/or Firmware upgrades will be installed.
  - Any new safety and/or reliability enhancements will be installed.
- Available with qualified New Product Purchases

### PLAN BENEFITS

- Maintains peak instrument performance for up to five years.
- This program allows you to pay in advance for up to five years of TOTAL SUPPORT with PREFERRED STATUS for your new instrument.
- You receive substantial cost reductions from standard calibration and repair fees.
- It simplifies your future budgeting process.
- You can determine your support costs in advance.
- You avoid future price increases for the life of the program.
- This program saves you downtime and money.
- This plan eliminates potentially critical delays caused by evaluation, quotation and approval procedures.
- It's renewable. The TSP is the only plan that gives you the option to renew for an additional three to five years.
- Priority service scheduling is included as part of this plan. Your instrument goes to the head of the line as soon as it arrives at TEGAM.



YOUR GLOBAL SOURCE FOR TEST  
AND MEASUREMENT SOLUTIONS